Generali Hong Kong Individual Life Insurance Generali Hong Kong Individual Life Insurance User Guide (App version)



Manage Payments

Make a Payment - Credit Card

Access My Payments page 01 through bottom navigation and you can see policies that are due for premium payments.

> 9:41 ուլ 🗢 🗔 < Manage Payments Make a Payment Payment History Savings & Retirement LionTycoon Active Policy number:87019162 Insured:Baby One Chan Next payment date:01-Jul-2032 Payment due - USD199,390.10 Pay Set up autopay for X your payment conv... And never miss a payment Make a request > My My My Policies Payments Profile Ô 머 Home Support

Review the payment details and 02 select your payment method to pay your premium.



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Once the payment has been 04 completed, a confirmation message will be displayed.







Manage Payments

Make a Payment - FPS

Access My Payments page 01 through bottom navigation and you can see policies that are due for premium payments.



For payments via Faster 02 Payment System (FPS), you can scan the QR code to make the payment.

	9:41I ? = < SERERALI			
	Make a Payment			
	Select Payment Method			
	Credit card			
	FPS ^			
Ste Sca via	ep 1-Make a payment an the QR code below with your banking app to pay Faster Payment System(FPS).			
	Step 2 - Upload payment proof After successful payment, please upload your payment proof. On your payment proof should include: Bank account number Bank account holder name Bank account holder name Payment date Payment amount			
	$\stackrel{\longrightarrow}{\leftarrow}$ Bank transfer			

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For payments over HKD\$400k, 03 you would be required to upload the payment proof.

Once the payment proof has 04 been uploaded, there will be a notification displayed.









Manage Payments

Make a Payment - Bank Transfer

Access My Payments page 01 through bottom navigation and you can see policies that are due for premium payments.

> 9:41 ուլ 🗢 🗔 < 1 Manage Payments Make a Payment Payment History Savings & Retirement LionTycoon Active Policy number:87019162 Insured:Baby One Chan Next payment date:01-Jul-2032 Payment due - USD199,390.10 Pay Set up autopay for X your payment conv... And never miss a payment Make a request > My My My Policies Payments Profile 더 Ô Home Support

For payments via bank transfer, 02 you can find the payee and bank information below.

9:41	all 🗢 🔲		
< 255 GENERA	TI 🍖		
Make a F	Payment		
Select Payment Method			
Credit card	\sim		
FPS	\sim		
$\stackrel{\longrightarrow}{}$ Bank transfer	1		
Step 1-Make a payment			
Please refer to the information	tion of our bank account.		
Payee name Generali Life (Hong Kong) Limited	Bank name Citibank N.A.		
Bank address Champion Tower, Three Gard	len Road, Central, HongKong		
Bank account 006-391-62520091 (HKD Ac 006-391-62520113 (USD Ac	count) count)		
Payee name Generali Life (Hong Kong) Limited	Bank name HSBC		
Bank address Head Office, 1 Queen's Road	, Central, Hong Kong		
Swift code HSBCHKHHHKH			
Bank account 004-848-739330-292 (HKD 004-848-739330-274 (USD	Account) Account)		
Please put the policyholder r "Remarks" and follow the bar the payment process.	name and policy number in nk's instructions to complete		
Step 2 - Upload payment	proof		
After successful payment, please upload your payment proof. Your payment proof should include: · Bank account number · Bank account holder name · Payment date			
· Payment amount Upload Pay	yment Proof		

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For bank transfers, you would 03 be required to upload the payment proof.

Once the payment proof has 04 been uploaded, there will be a notification displayed.









Manage Payments **Payment History**

On My Payments page, select 'Payment History' from the tabs 01 at the top.



Here you can find your payment 02 history, and will be able to filter by policy or year from the dropdowns.

9:41 S GENERAL	■ \$ الد. بُ		
Payment History			
Make a Payment	Payment History		
Only payments received after 01-Ja	n-2023 will be shown .		
LionTycoon Policy Number:87019162	~		
Select Year	~		
Savings & Retirement LionTycoon Insured: Baby One Chan Cheque Policy no.87019162	01-Feb-2032 HKD200,757.69		
Savings & Retirement LionTycoon Insured: Baby One Chan Cheque Policy no.87019162	01-Feb-2032 USD200,757.69		
Savings & Retirement LionTycoon Insured: Baby One Chan Cheque Policy no.87019162	01-Feb-2032 HKD0.01		
Savings & Retirement LionTycoon Insured: Baby One Chan Cheque Policy no.87019162	01-Jan-2029 USD10,000,000.00		
Savings & Retirement LionTycoon Insured: Baby One Chan Credit Card Policy no.87019162	27-Nov-2024 HKD1,555,342.78		

View more

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This user guide is issued by Generali Life (Hong Kong) Limited & Assicurazioni Generali S.p.A. - Hong Kong Branch

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